

ETHOS G S F M

MEMBER CODE OF CONDUCT



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Prepared By

Ethos GSFM Management

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The gentleman understands that the depth of his character is just as important as the allure of his display.

Ethos GSFM promotes a culture that is based on the fundamental principal of respect. A respect for lifestyle. A respect for experience. A respect for choice. A respect for time. With these ideals in mind, we have crafted the following Code by which we expect our members, guests and employees to abide by.

Conversations

- Vulgar language is prohibited. We understand that the choice expletive might be required at times to get a point across. However, as the saying goes, "what is a curse when it is laced in vulgarity."
- Inappropriate comments/conduct is prohibited. Please keep your behavior and conversations respectful and dignified.

Use of Mobile Devices

- General usage of you personal device during service is permitted. However, please be polite and respectful to your service provider. Extensive phone conversations and/or loud talking is frowned upon. Use of speaker phone is prohibited.
- General use of Ethos GSFM internet permitted. Viewing inappropriate content and/or visiting inappropriate websites during use is prohibited.

Drinking

- Drinking of alcohol within the space is permitted. However, please refrain from pouring your own drink (excluding Gentry members with own glassware). Additionally, alcoholic drinks will be limited to two during non-event visits.
- Over-consumption is prohibited. At times, we will have social events where enjoying a cocktail is encouraged. However, during such events, each person is responsible for the amount they consume and is expected to keep behavior and speech dignified at all times.

Dress & Grooming

- Shirt and shoes are required for entry. There is no specific dress code for one to visit Ethos GSFM. However, the expectation is that your clothing is clean and in good, fashionably sound order.
- Good personal hygiene is expected. Please refrain from coming to appointments sweaty or with offensive body odor. If hot, steamy weather is predominant on the day of your visit, please arrive early to cool down prior to appointment time.

Membership Dues

- **Amount.** Membership dues are determined by Ethos GSFM management and the current amount of each membership tier is listed on the Ethos GSFM website on the Memberships page. Ethos GSFM will provide 30 days notice through the email provided on your membership application in the event that dues are raised.
- **Payment.** Members are expected to pay their dues monthly or annually on the 1st of a given month. Members choose the preferred frequency when they apply. Members must pay their dues within 10 calendar days of receipt of their invoice. If payment is not made by that time, the membership will be cancelled.
- **Invoice Reminders.** Reminders to pay overdue invoices are sent to the email with which you applied. Final reminders are sent on the 10th calendar day by text message to the phone number with which you applied.
- **Automatic Charges.** The credit card that members apply with will be automatically charged the day that a Member's invoice is generated. Please email memberships@ethosgsfm.com or speak with your grooming consultant to change the credit card on file.
- **Cancellation.** To cancel their memberships, members MUST EMAIL memberships@ethosgsfm.com WITH 30 DAYS NOTICE. Removing your credit card or deleting the account used to make appointments will not constitute notice of cancellation.
- **Questions/Concerns.** You can direct questions and concerns about your membership to the Ethos GSFM Membership Management Team directly at memberships@ethosgsfm.com.

General

- **Lateness.** If running behind, it is good practice to alert our receptionist of such. In such an event, please call 267.225.5178, send message via our Square Appointments messaging system, or email us at memberships@ethosgsfm.com.
- **Food.** Eating food is prohibited.
- **Health & Safety.** Please follow all health and safety protocols set in place by management. As a member, you will be advised when any updates have been made to the governing policy.
- **Reception.** Please check in at the reception desk before venturing into the lounge.
- **Children.** Ethos GSFM's experience has been designed for the distinguished gentlemen. We ask that you refrain from booking appointments for toddlers and/or young children that are not mature enough for such an experience.

This policy is not an exhaustive list and is subject to change at any time, with or without notice. **Upon the first violation of any of the above,** management will discreetly advise you either in person or via email. **Upon the second violation,** you may be asked to leave and/or be subject to termination of membership. What is deemed a "violation" will be at the sole discretion of Ethos GSFM management.